

Watershed-Based Stormwater Compliance For NH MS4 Communities

2016 NH Water & Watershed Conference

September 8, 2015

BY

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Watershed Approach to Stormwater Management & Compliance

Watershed Scale Education & Outreach :

- **Recognize that the Vast Majority of Property is Privately Owned (municipalities controls very little)**
- **Open a dialog with residents and businesses about water quality issues and their role in the Watershed**
- **Create a Sustained Watershed based Education & Outreach Program**
- **Maintain continuity between all projects in how they relate to the watershed solution**

Economics of Stormwater Management - NO QUICK FIX - :

Structural stormwater BMP are expensive:

- **+\$2,000 to treat 1 lb of N or P annually**
- **No BMP for Chloride yet.....**

Multiply by Removal of TONS* of Pollutants:

- **Exeter River X 49.8 Tons/Yr N**
- **Oyster River X 12.7 Tons/Yr N**
- **Winnicut River X 7.4 Tons/Yr N**

** To protect eelgrass in downstream subestuaries*

Economics of Stormwater Management:

At +\$2,000 to treat 1 lb of N or P annually with Stormwater BMPs - WE MUST:

- **Maximize the use of every dollar spent**
- **Make lasting and easy to maintain BMPs**
- **Incorporate Outreach Elements in all projects to Educate and Engage residents and business**
- **Use last year to build on this year's work.**

WATERSHED APPROACH IS A LONG TERM COMMITMENT:

LONG TERM SOLUTION:

- **Educate Multiple Generations**
- **Sustained & Fresh Social Media Content**
- **Maintain a Geographical Watershed Connection**
- **Collaborate with your target audiences**
(Upstream Towns, Schools, Watershed & Conservation groups, RPCs, Neighborhood orgs, Churches)
- **Develop an Intern Program**

WATERSHED APPROACH EXAMPLES: Exeter, New Hampshire

Municipality/Organization: **Town of Exeter, NH**
 EPA NPDES Permit Number: **NHR041007**
 MaDEP Transmittal Number: **W-**
 Annual Report Number & Reporting Period: **No. 1: March 03-March 04**

**NPDES PII Small MS4 General Permit
Annual Report**

WATER INTEGRATION FOR SQUAMSCOTT EXETER (WISE)

Preliminary Integrated Plan
Final Technical Report
December 2015



Prepared By:



Prepared For:



Towns of Exeter, Stratham, and Newfields,
New Hampshire

WATERSHED APPROACH EXAMPLES:

The screenshot displays the website for the Town of Exeter, New Hampshire. The header features the town's name and a 'Welcome to You!' message. A navigation bar includes links for Community, Visitors, Business, Government, and Resource Center, along with a search box. Below this is a banner for Public Works with a sub-menu: About Us, Engineering, Facility Maintenance, Highway, Reports and Studies, Services, and FAQ's. The main content area is titled 'Stormwater' and contains text about stormwater management and a link to the 'Think Blue Exeter' program. A 'Supporting Documents' section lists several reports from 2003 to 2015. A 'Public Works Menu' sidebar lists various services, and a 'Contact' section provides the address and email for the Public Works Complex.

The Town of Exeter
Exeter New Hampshire
Welcome to You!

Community Visitors Business Government Resource Center search Search

Public Works

About Us Engineering Facility Maintenance Highway Reports and Studies Services FAQ's

Town of Exeter Home » Public Works Home » Services » **Stormwater**

Stormwater

Rain and snowmelt (stormwater) on buildings, streets, parking lots, and other impervious surfaces cannot soak into the ground. As stormwater moves across these hard surfaces it collects dirt, debris, and chemicals carrying them directly to our rivers and streams.

In March 2003, Exeter was required to apply to the Environmental Protection Agency (EPA) for a permit to discharge stormwater. In order to meet the requirements of the permit, Exeter must reduce pollutants in stormwater discharges to the "maximum extent practicable." The permit required development of a Stormwater Pollution Prevention Plan (SWPPP) to address how we would reduce stormwater pollution. We continue to look for feedback and input from the public.

Please click the link below to proceed to the Think Blue Exeter program!

Supporting Documents

- 2015 Exeter MS4 Annual Stormwater Report
- 2014 Exeter MS4 Annual Stormwater Report
- 2003 Small MS4 General Permit - Exeter
- 2003 Notice of Intent
- WISE Draft Integrated Plan 2015
- 2015 Total Nitrogen Annual Report

Public Works Menu

- Public Works Home
- About Us
- Engineering
- Facility Maintenance
- Highway
- Reports and Studies
- Services
 - Drinking Water
 - Solid Waste
 - Stormwater**
 - Vehicle Maintenance
 - Wastewater
- FAQ's

Contact

Public Works Complex
13 Newfields Road
Exeter, NH 03833
PublicWorks@exeternh.gov

WATERSHED APPROACH EXAMPLES: Exeter, New Hampshire

Think Blue Exeter



As rain and snow-melt, also known as stormwater, flows across streets, parking lots, and other surfaces it collects dirt, debris, and chemicals carrying them directly to our rivers and streams. This polluted run-off is called Stormwater Pollution. Our habits play a major role in this type of pollution.

Click the Homeowners category below to learn ways you can help reduce Stormwater Pollution because...CLEAN WATER

STARTS WITH YOU!!!

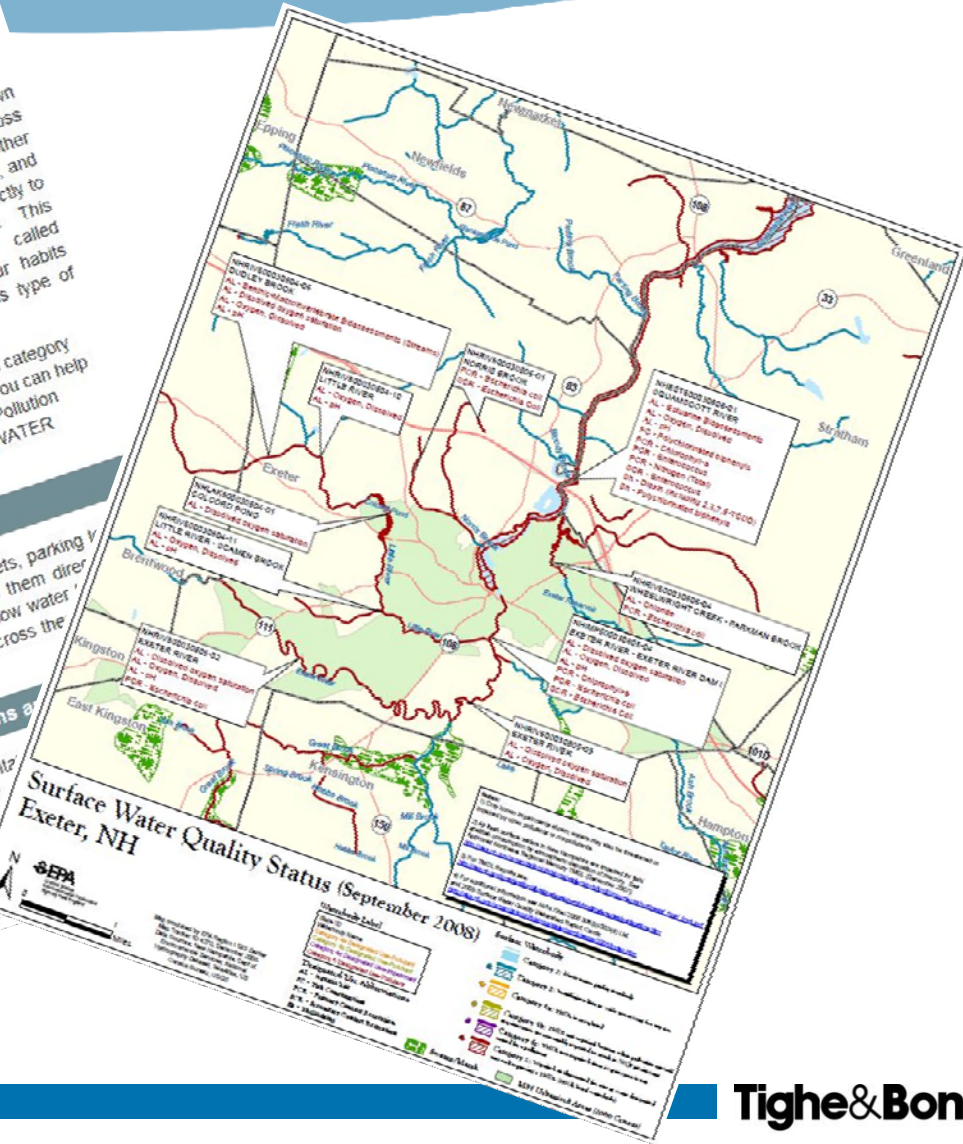
What is Stormwater Pollution?

As stormwater (or rain and snow-melt) flows across buildings, streets, parking lots, and other surfaces it collects dirt, debris, and chemicals and carries them directly to our rivers and streams. Collectively, these surfaces that do not allow water to infiltrate the ground are called impervious surfaces. The polluted run-off that flows across these surfaces is called Stormwater Pollution.

What's the Water Quality Status of Exeter's Streams?

As a result of water testing, the NH Department of Environmental Services designates the majority of Exeter's streams and rivers as "impaired". This means the water contains pollutants which can be harmful to fish, wildlife, and humans during either direct or indirect consumption, or humans during either direct or indirect consumption.

To view how widespread this designation is, click on the "Impaired" category in the legend. As you look at this map remember, **BLUE** is the color for "Good" water quality.



WATERSHED APPROACH EXAMPLES:

Exeter, New Hampshire

CAPE: Climate Adaptation Plan for Exeter



BACKGROUND:

The climate in which we live has always changed over time, requiring us to adjust or adapt to these changes. While some people disagree with the science of global warming, there are some things we can all agree upon.

The Exeter community has seen a marked increase in flooding and the adage "an ounce of prevention is worth a pound of cure" rings true. To prepare for these changes, while local people about local priorities, the Town of Exeter partnered with a multi-disciplinary team from the University of New Hampshire and Great Bay National Estuarine Reserve to study the vulnerabilities in Exeter and to then develop an

Whatever the ultimate cause, whether it is manmade or a natural cycle, there are decisions that need to be made today and in the future that will impact how our infrastructure, and natural resources fare. To prepare for these changes, while local people about local priorities, the Town of Exeter partnered with a multi-disciplinary team from the University of New Hampshire and Great Bay National Estuarine Reserve to study the vulnerabilities in Exeter and to then develop an

Great Bay Pollution Tracking and Accounting Pilot Project (PTAPP)

What is PTAPP?

The Great Bay estuary exhibits symptoms of pollution: low dissolved oxygen, increased macroalgae, and declining eelgrass. Most pollutants come from local rivers, increased macroalgae, and declining eelgrass. Most pollutants come from local rivers, increased macroalgae, and declining eelgrass. Most pollutants come from local rivers, increased macroalgae, and declining eelgrass.



Aerial View of Great Bay

Municipalities are facing regulatory measures to improve water quality in the Great Bay and its tributaries. These requirements include implementing pollution control activities; however, tracking and accounting for pollution is challenging and expensive. Communities need a consistent, effective tracking system.

PTAPP is a cooperative forum for communities to work toward identifying key components, needs, and next steps for successful implementation of a consistent regional system. Goals include progress toward development of: 1.) a Tracking Tool to track activities and estimate pollutant loads, and 2.) an Accounting System to credit activities and estimate pollutant load reductions.

Process, Outcomes and Benefits

The PTAPP process includes six facilitated workgroup meetings held over the course of one year beginning in February 2015. During these meetings, participants will develop a shared agreement and understanding of principal technical components, resource needs, and next steps for regional tracking and accounting. Each meeting will have an identified goal and outcome and will build on results from similar efforts such as those conducted in Chesapeake Bay and Long Island Sound. The PTAPP process will ultimately result in an implementation Framework describing system recommendations and next steps for implementation including approach, roles, resources, and timeline. Summary of anticipated PTAPP outcomes:



This bioretention unit is an example of a stormwater management activity that would be

- Progress toward regional agreement is achieved.
- Additional needs are identified (funding, technology, etc.).
- Roles and responsibilities are described.
- Implementation Framework is created.

Municipalities in the Great Bay region seek to create a regional tracking system that is economical, easy to implement, and meets regulatory needs. PTAPP benefits include the following:

- **Economic:** Financial resources are leveraged at the regional level so that municipalities do not shoulder costs individually.
- **Regulatory:** A consistent regional accounting system and tracking tool will help meet municipal permit requirements.
- **Social:** Regional coordination promotes common understanding of needs and identifies opportunities for collaboration and resource-sharing.
- **Environmental:** Regional pollution management and tracking will likely result in measurable water quality improvement over time.

WATERSHED APPROACH EXAMPLES: Exeter, New Hampshire

The Green Infrastructure Project

provides resources and technical support for communities to improve stormwater management. We support pilot projects and provide workshops, fact sheets and other resources to help communities protect water resources.

Improving the Brickyard Pond Residential Watershed

What is Green Infrastructure?

Green infrastructure is the utilization of natural processes to help control rain runoff.

This can include **constructed systems** such as **raingardens** or **buffers** along streams that treat runoff by filtering the water.

There are also **non-structural strategies** such as **incentives** or **education** to encourage homeowners to protect water quality, and **regulations** that require better stormwater control for new construction.

A **complete community approach** uses green infrastructure throughout all aspects of community planning.

Exeter, New Hampshire



THE PROBLEM

Brickyard Pond, once a community gathering place and natural playground, has deteriorated steadily over the years. As excess fertilizer, soil, oils, salt, and other components of stormwater pollution flow through stormdrains from a neighboring community and enter the pond, a food smorgasbord is created for unwanted plants and algae. The plants and algae grow in excess, reducing the overall water quality and degrading the habitat for fish.

THE SOLUTION

Neighbors in the Marshall Farms community expressed their concerns. Working with the town and with support from a Green Infrastructure grant, they learned what small changes they could make on their property to work toward improving the pond's condition. Their focus was on making these changes using three Green Infrastructure tools: **Lawn Care**, **Rain Barrels** and **Rain Gardens**.



Why Do We Care About Stormwater And How Does Green Infrastructure Help?

Stormwater is **rain runoff** that flows across parking lots, roads or other hard surfaces. The runoff contributes to **flooding** and can carry **pollutants** including road salt and nitrogen into our rivers, lakes and the Great Bay.

Existing stormwater management systems designed to control runoff and protect life and property are not always able to handle the large **storm events** that New Hampshire has experienced over the last several years. Better water resource management will reduce infrastructure costs and help to alleviate flooding.

This project is funded by the NERRs Science Collaborative to a project team led by the University of New Hampshire Stormwater Center and the Great Bay National Estuarine Research Reserve. It supports Green Infrastructure implementation with local municipal, non-profit and private sector partners. For more information please visit southeastwatershedalliance.org/green-infrastructure

Improving the Brickyard Pond Residential Watershed Exeter, New Hampshire

The town of Exeter and residents living near Brickyard Pond participated in an education program that was followed by implementation of several residential stormwater treatment systems. The project combined education with water treatment and monitoring and engaged a wide range of stakeholders. In the initial stages of this program, seven rain barrels and rain gardens were installed and, most importantly, a relationship was established between residents and the town to resolve issues with stormwater and the health of Brickyard Pond.

LAWN CARE

In a neighborhood workshop, residents learned about the importance of letting soil conditions, not past habits, dictate what their lawns need for fertilizer. By committing to the Happy Lawns-Blue Waters campaign, residents agreed to opt for slow release, phosphorus-free fertilizers unless soil tests indicate otherwise. In addition, they committed to cleaning up after their pets, reducing yet another source of excess nutrients. When mowing lawns, they would cut to three inches or higher to encourage stronger grass root growth and leave the cut grass on the lawn to take advantage of the free fertilizer provided as clippings decompose.



RAIN BARRELS

Residents were offered the opportunity to purchase SkyJuice rain barrels at a discounted rate. Rain barrels capture clean water from rooftops through gutter downspouts and store it for use whenever houseplants, gardens, or flowerbeds need watering. The result is not only a free water source for the residents, but a reduction in the amount of stormwater that

leaves the property. So how much water can you save? A half-inch rainfall falling on a 1,000 square foot roof will provide 300 gallons of water.

RAIN GARDENS

A rain garden in its simplest form is a depression in your yard that uses soil, mulch, and plants to capture, absorb, and treat stormwater. This helps reduce the amount of stormwater coming from your property and to recharge groundwater.

Two neighborhood rain gardens were installed in this community. They were designed by Ironwood Design Group LLC with donations and assistance from Rye Beach Landscaping and Churchill's Gardens. Residents were invited to participate in construction to gain hands-on experience. They then applied their newly acquired skills to construct a rain garden on their own property.

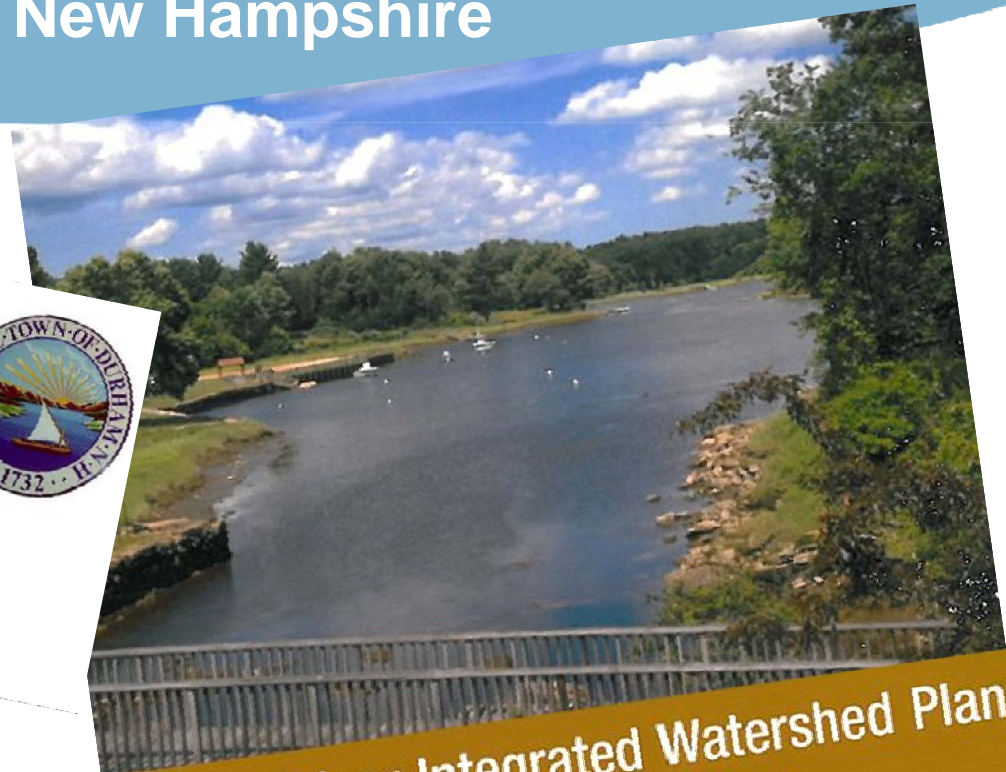


WATERSHED APPROACH EXAMPLES: Durham, New Hampshire

Municipality/Organization: Town of Durham, NH
EPA NPDES Permit Number: NHR041006
MaDEP Transmittal Number: W-
Annual Report Number
& Reporting Period: No.1 - May 1, 2003 to April 30, 2004




NPDES PII Small MS4 General Permit Annual Report



Oyster River Integrated Watershed Plan for Nitrogen Load Reductions Final Technical Report - July 2014

PREPARED FOR
Town of Durham
University of New Hampshire
Durham, New Hampshire

PREPARED BY
 *Vinasse Hangen Brustlin, Inc.*
IN COLLABORATION WITH
Woodard and Curran, Inc.
Portland, Maine

WATERSHED APPROACH EXAMPLES: Durham, New Hampshire



WATERSHED APPROACH EXAMPLES: Durham, New Hampshire

Oyster River High School, Durham, NH



WATERSHED APPROACH EXAMPLES:

Durham, New Hampshire



Great Bay Pollution Tracking and Accounting Pilot Project (PTAPP)

What is PTAPP?

The Great Bay estuary exhibits symptoms of pollution: low dissolved oxygen in tidal rivers, increased macroalgae, and declining eelgrass. Most pollution originates from sources spread across the watershed including septic systems, fertilizers and air pollution. Stormwater runoff from developed areas is a major pathway for pollutants.

Watershed communities are facing regulatory measures to improve water quality in Great Bay and its tributaries. These requirements include implementation and tracking of pollution control activities; however, tracking and quantifying project success is challenging and expensive. Communities agree that regional coordination is needed to leverage scarce financial resources and develop a consistent, effective tracking system.



Aerial View of Great Bay

The PTAPP is a cooperative forum for communities to work toward identifying key components, needs, and next steps for successful implementation of a consistent regional system. Goals include progress toward development of: 1.) a Tracking Tool to track activities that affect pollutant loads, and 2.) an Accounting System to credit activities and estimate pollutant load reductions.

PTAPP Process, Outcomes and Benefits

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- Implementation Framework is created.

Municipalities in the Great Bay region seek to create a regional tracking system that is economical, easy to implement, and meets regulatory needs. PTAPP benefits include the following:

- Economic: Financial resources are leveraged at the regional level so that municipalities do not shoulder costs individually.
- Regulatory: A consistent regional accounting system and tracking tool will help meet municipal permit requirements.
- Social: Regional coordination promotes common, understanding of needs and identifies opportunities for collaboration and resource-sharing.
- Environmental: Regional pollution management and tracking will likely result in measurable water quality improvement over time.



A stormwater retention unit is an example of a stormwater management technology that would be

WATERSHED APPROACH EXAMPLES:

Durham, New Hampshire

Durham Urine Diversion and Recycle

Senior Capstone Design Project

CIE/ENE 788

April 14, 2014

100% Submission

Adam Carignan

Elizabeth McCrary

Alyson Packhem

Taylor Walter, Project Manager

Faculty Advisor:

Nancy Kinner

Technical Advisor:

David Cedarholm



WATERSHED APPROACH EXAMPLES:

Durham, New Hampshire

Mast Way Elementary School and
Lee Church Congregational, Lee, NH



WATERSHED APPROACH EXAMPLES:

Durham, New Hampshire

Green Infrastructure

for New Hampshire Coastal Watershed Communities

What is Green Infrastructure

Green Infrastructure is a programmatic use of Low Impact Development (LID) and other management measures to control drainage and pollution in a watershed or municipal setting. LID techniques mimic natural processes to capture and treat stormwater close to its source and enhance overall environmental quality. As a general principal, green infrastructure engineered systems use soils and vegetation to infiltrate and/or treat runoff. Structural examples include bioretention systems and rain gardens; permeable pavements; tree filters and stormwater planters; and vegetated roofs. Non-structural elements may include incorporating best practices into site design; regulations requiring better infrastructure performance; and incentives or education to encourage property owners to protect water quality.

VALUE OF GREEN INFRASTRUCTURE

ING IN GREEN INFRASTRUCTURE CAN PROVIDE BENEFITS WITH A RANGE OF LONG-TERM ECONOMIC, ENVIRONMENTAL, AND SOCIAL BENEFITS INCLUDING:

the potential to reduce municipal costs for stormwater management by decreasing a reliance on costly grey infrastructure

reducing stress to aging municipal grey infrastructure and minimizing the need for capacity increases (i.e., gutters, storm sewers)

improving water quality in our streams, rivers, ponds, and estuaries

increasing groundwater aquifer recharge to support drinking water and stream baseflow

minimizing flooding and building resiliency to extreme storm events

increasing the usage of green spaces for water management and improving community aesthetics

enhancing public education opportunities by connecting people more directly with natural resources

the Green Infrastructure PROJECT

Researchers from the University of New Hampshire, and Geosyntec, as well as staff from the Southeast Watershed Alliance, Stratford Regional Planning Commission, Rockingham Planning Commission, Antioch University, and the Great Bay National Estuarine Research Reserve partnered to deliver customized technical assistance and educational resources focused on stormwater management in the coastal watershed. One of the primary goals of this project was to communicate with municipalities on the values of green infrastructure in order to assist them in deciding where, when, and to what extent green infrastructure practices should become part of future planning, development, and redevelopment efforts.

Rain Garden, Public Library, Durham, NH



Photo courtesy of Durham Department of Public Works

Bioretention Retrofit, UNH Campus, Durham, NH



BECOMING AN IMPLEMENTATION COMMUNITY

The Green Infrastructure project advocates that municipalities take a Complete Community Approach to mitigate the negative effects associated with increasing impervious cover and stormwater runoff, thus minimizing impacts to water quality and protecting ecosystems and water resources.

A Complete Community Approach uses green infrastructure throughout all aspects of community planning. This approach includes: ordinances and regulations; stormwater controls; conservation strategies; reduced impervious cover; long-term commitments to fund and maintain stormwater controls; opportunities for outreach.

GOAL

THE GOAL OF THIS PUBLIC INFRASTRUCTURE REPAIR AND IMPROVEMENT PROJECT WAS TO DISCONNECT THE STORMWATER RUNOFF GENERATED FROM THE NEIGHBORHOOD AND REDUCE NON-POINT SOURCE POLLUTION ON THE OYSTER RIVER. THE UNH STORMWATER CENTER ASSISTED BY DEVELOPING DESIGN PLANS AND PROVIDED BUILDING OVERSIGHT FOR THE PROJECT. THE TOWN OF DURHAM AND THEIR SELECTED CONTRACTORS FINALIZED THE CONSTRUCTION IN THE SPRING OF 2016.

"A WIN-WIN-WIN"

This subsurface gravel wetland installation created an eventual win-win-win, where we reduced dissolved nutrient contributions from yard waste, prevented localized soil erosion, and improved water quality control of a 10-acre residential area discharging directly to the Oyster River.

JAMIE HOULE, PROGRAM MANAGER, UNH STORMWATER CENTER



DURHAM'S COMMITMENT TO GREEN INFRASTRUCTURE

2010 INCORPORATED STORMWATER REGULATIONS WITH LOW IMPACT DEVELOPMENT INCENTIVES IN SITE PLAN REVIEW AND SUBDIVISION REGULATIONS

2011 PARTNERED WITH THE UNH STORMWATER CENTER TO RETROFIT A CUSTOM-DESIGNED STATE OF THE ART NITROGEN TREATMENT BIORETENTION STRUCTURE IN A BUSY DOWNTOWN PARKING LOT

2012 TOWN PARTNERED WITH THE OYSTER RIVER HIGH SCHOOL TO DESIGN AND CONSTRUCT A 1,000 SQUARE-FOOT RAIN GARDEN TO DISCONNECT AND TREAT STORMWATER RUNOFF FROM 10,000 SQUARE FEET OF THE HIGH SCHOOL MAIN PARKING LOT

2013 ADOPTED A NEW WATER ORDINANCE, WHICH INCLUDES PROTECTION OF ALL THE TOWN'S WATER RESOURCES FROM DISCHARGES OF POLLUTED STORMWATER RUNOFF AND ILLICIT DISCHARGES

LOCAL PLANNING: TOWN OF DURHAM

DESIGN AND CONSTRUCTION OF A STORMWATER RETROFIT AT THE INTERSECTION OF OYSTER RIVER ROAD AND GARDEN LANE

IDENTIFIED NEED

The Town of Durham's Department of Public Works recognized that a stormwater outfall in a residential neighborhood had fallen into serious disrepair and was discharging directly into the Oyster River. The existing drainage structure and outlet pipe were under capacity and severely degraded. The site contained a highly eroded trench that had undermined a 20' section of corrugated metal pipe (see picture, middle left), which according to the UNH Stormwater Center, was responsible for releasing approximately 30 dump truck loads of fine sediment per year into the river. The undercutting from the existing pipe resulted in massive erosion, slope instability, and water quality issues. Due to these factors, staff from the Durham Public Works Department submitted a grant application to evaluate the contributing drainage area and existing stormwater management infrastructure, design an engineered green solution, and install a control measure.

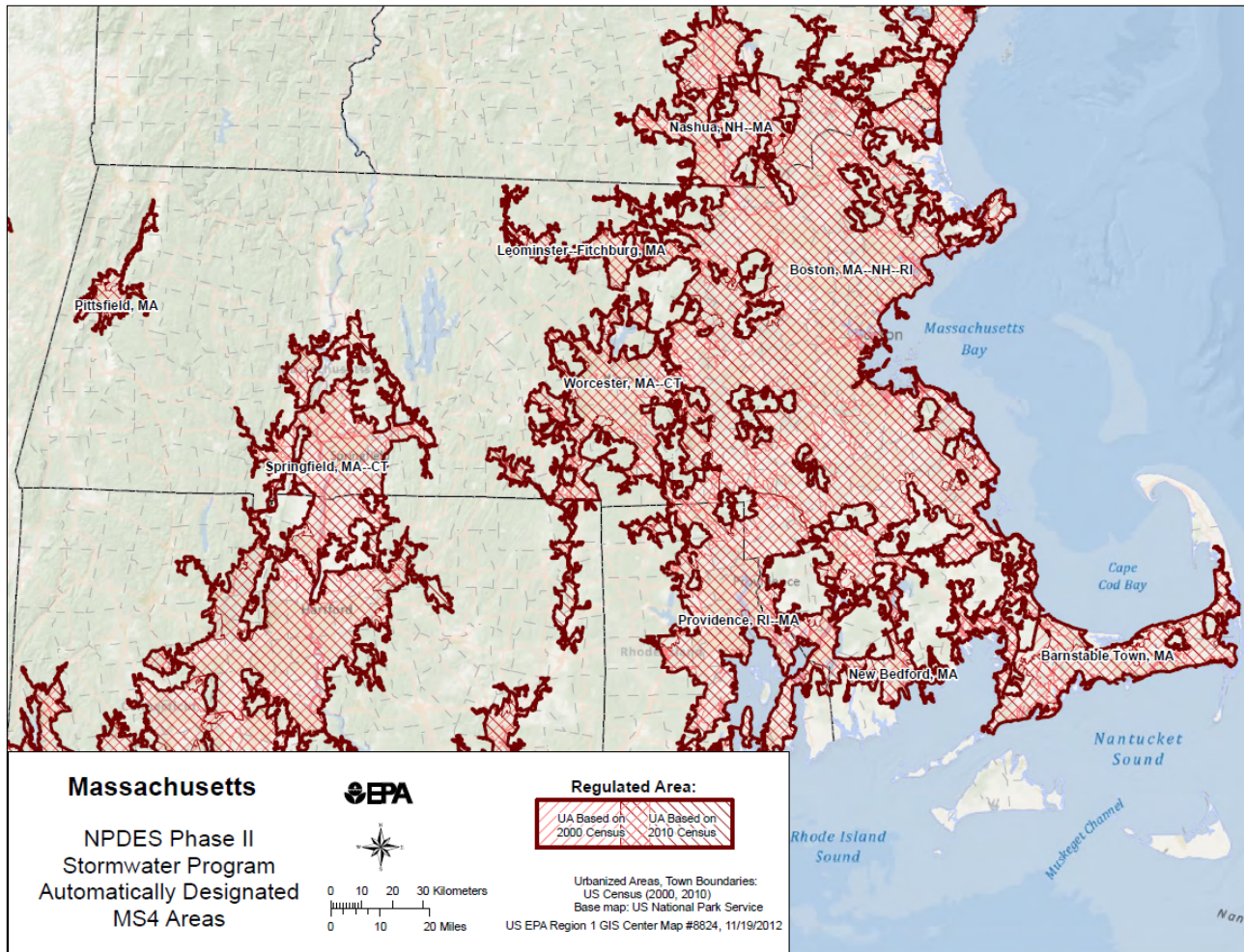
SPECIFIC RESULTS OF THIS PROJECT



- Stabilization of 50 feet of heavily eroded and entrenched gully discharging directly to the Oyster River
- Installation of a subsurface gravel wetland system at the outfall to slow flow and provide water quality treatment from 6 acres of untreated residential land uses
- Employ a regenerative stormwater conveyance approach that will use the existing eroded gully as the excavation for the treatment area and will result in less than 750 square feet of temporary disturbance associated with an access for construction; no additional impervious area is proposed
- Overall improvement to the aesthetics of the site, which in its former condition had become a dumping ground for nutrient laden lawn and leaf debris from local yards

GreenInfrastructure

What about Your Regulated Neighbors in Massachusetts?



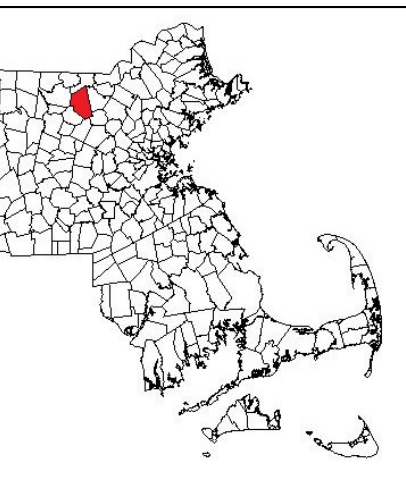
What about Your Regulated Neighbors in Massachusetts?

Case Study: Evolution of Stormwater Management in Westford

- Challenge of Funding Stormwater
- Political Support: Importance of Local Champions
- Why a Stormwater Management Master Plan?
- Internal and External Outreach Strategy for SWMMP

■ About Westford

- Population: 22,000
- Largely farm land and textile mills converted to a bedroom community
- Thriving businesses (retail, restaurants, tech) along two main roadways, Rt 40 and Rt 110
- Nearly all urbanized



Westford's MS4 Program

Keep the momentum going since 2003

Steady progress to meet *all of 2003 requirements* and many new requirements

Westford's Stormwater Compliance Budget: **\$385,000**

Excludes Capital Improvement Projects

Includes Portion of Staff Time: Town Engineer, Assistant Engineer, Highway Department, GIS Director



slow and steady

Political Support: Importance of Local Champions

Engineering Department has advocated for a strong stormwater program

Education & outreach has been critical

- **Living Lab Program has engaged 500 5th grade students over 10 years**

Maintain the stormwater conversation with voters and decision makers

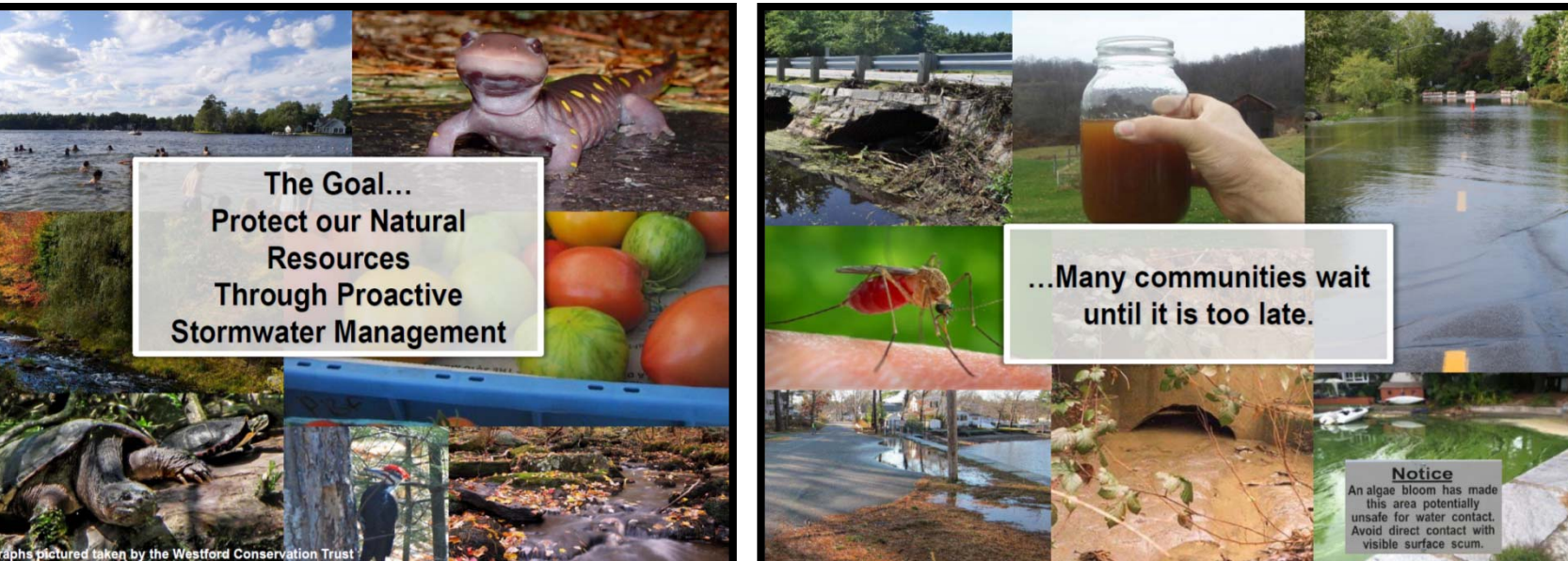
Watershed Action Plan in 2007



Political Support: Importance of Local Champions

Other Local Champions include:

- Westford Stream Team
- Westford Conservation Trust
- Healthy Lakes & Ponds Collaborative
- Westford Watershed Conservation Organization
- Westford Environmental News & Action Committee



Why a Stormwater Management Master Plan?

Time to redouble stormwater efforts!

- Anticipation of the new MA Small MS4 General Permit
- Soften the financial blow by getting ahead now
- Be sensible and strategic with the Town's natural and financial resources

Town Meeting approved the Master Plan appropriation with *no questions asked*

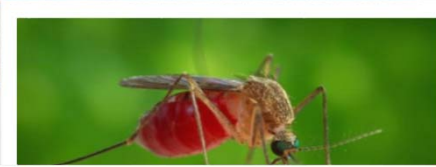


Stormwater Management Master Plan Strategic Vision

Identify sensible, cost effective
solutions

Meet multiple Town objectives for
water resources and infrastructure
simultaneously

Understand and manage the
financial burden for residents and
businesses



Notice

An algae bloom has made this area potentially unsafe for water contact. Avoid direct contact with visible surface scum.

Stormwater Management Master Plan Technical Scope of Work

Water Quality

Water Quantity & Drainage

Operation & Maintenance

Task 1: Data information gathering and development

Task 2: Identification of long term needs and costs

Task 3: Evaluation of ability to provide for needs and costs

Task 4: Funding and financing alternatives

Task 5: Public outreach program

Measure Success
Against Goals
(See Project
Understanding)

Task 6: Stormwater Management Master Plan

- Water Quality: Stormwater Management Plan
- Water Quantity & Drainage: Long Term Capital Improvement Plan

Stormwater Management Master Plan More Public Outreach

The Stormwater Master Plan will be data driven and based upon sound science and engineering

However...

The barriers to implementation will not be technical!



Stormwater Management Master Plan Stormwater Advisory Group

The SwAG is critical to:

- Build consensus along the way
- Guide the planning process
- Raise resident and business concerns early in the process so they can be addressed through outreach

Majority of group members are residents, and represent:

- | | |
|------------------------------|------------------------------|
| - Engineering Department | - Planning Department |
| - Water Department | - Local Businesses / |
| - Highway Department | Developers |
| - Financial Committee | - Northern Middlesex Council |
| - Capital Planning Committee | of Governments (NMCOG) |
| - Town Manager's Office | - Northern Middlesex |
| - Conservation Commission | Stormwater Collaborative |

Stormwater Management Master Plan Branding and Messaging

at <http://westfordma.gov/stormwater>
for more information on Westford's
Stormwater Management Program



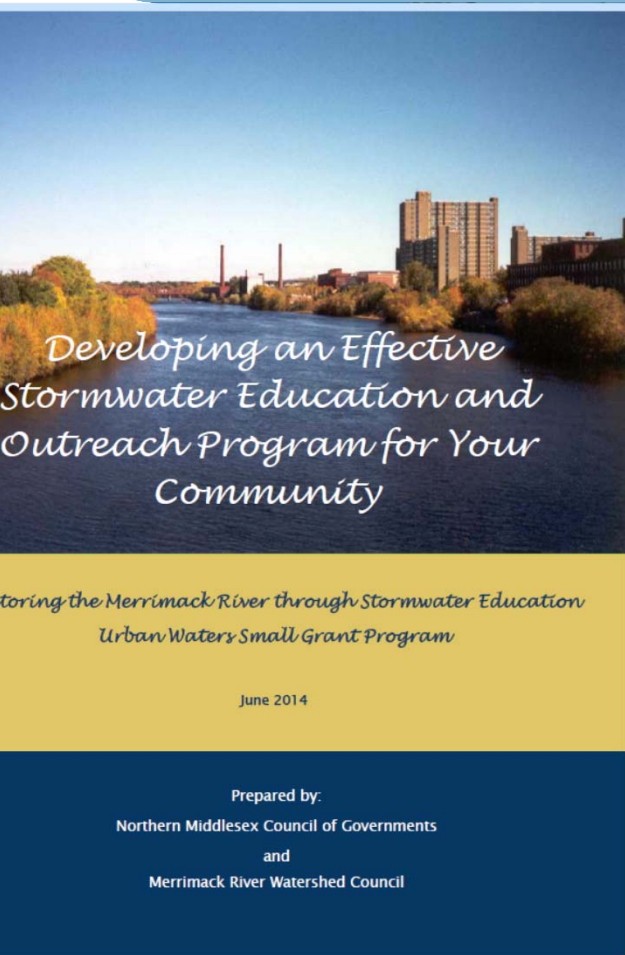
About the Project:

Over the years, the Town of Westford has made environmental stewardship a priority. These efforts have included a proactive municipal stormwater program and ongoing improvements to the Town's drainage system to prevent flooding and protect our water quality. Developing a Stormwater Management Master Plan (SWMMMP) will allow us to continue to invest wisely and strategically in both our infrastructure and natural resources. The Plan will evaluate our current stormwater management practices and identify future needs and options for funding a sustainable stormwater program. It will also help us keep pace with more stringent federal regulations that we expect to receive from the U.S. Environmental Protection Agency (EPA) within a year.

The SWMMMP will provide the necessary guidance for

“We treasure living, working and playing in the scenic landscape of Westford. Together we can protect the quality of our lakes and ponds and maintain clean drinking water.” – Stormwater Advisory Group, **Westford, Massachusetts** .

More Resources



*Developing an Effective
Stormwater Education and
Outreach Program for Your
Community*

*Monitoring the Merrimack River through Stormwater Education
Urban Waters Small Grant Program*

June 2014

Prepared by:
Northern Middlesex Council of Governments
and
Merrimack River Watershed Council



Keep Your Family Healthy...

Your drinking water comes
from the Merrimack River...

Plant a Rain Garden!
Rain gardens purify pollutants,
and keep our water clean.

photo credit: DIT Drinking Water: <http://www.northernmiddlesex.org> 781.237.1216 tips for children increase mental focus attention energy capacity per 1-2 | Photo: MFWC
land garden planting: www.northernmiddlesex.org rain garden: www.merrimack.org



You only give your baby
the purest water...

The plants along the river absorb and
capture sediment from polluted runoff,
helping to ensure that the water is safe
and clean for people and wildlife.

When you protect the land,
you protect your drinking water.

Their babies need it too!
SUPPORT LOCAL LAND PROTECTION

Photo Credit: baby: www.pexels.com duck: copyright: <http://www.istockphoto.com>

<http://www.nmstormwater.org/for-municipalities>

Watershed Approach CONCLUSIONS:

- **Focus on the Long Term - Big Picture**
- **Educate Multiple Generations**
- **Sustained & Fresh Social Media Content**
- **Maintain a Geographical Watershed Connection**
- **Collaborate With Your Target Audiences**
- **WMPs are a Starting Point and Not Meant to Sit on a Shelf**
- **Develop an Intern Program**

Questions & Discussion

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